## IMPACTS

## DEMONSTRATION PROGRAM IMPACTS

### Residents

**70-100%**
developed new or deeper connections

**60-90%**
increased leadership capacity

**70-90%**
increased sense of belonging

**60-86%**
increased sense of safety

**70-73%**
became more likely to to ask for or offer help to a neighbour

**30-100%**
gained access to additional community services

### Community-based organizations

✓ Expanded reach/outreach
✓ Better leveraging of resources

### Housing Operators

Improved relationships with residents
✓ Enhanced brand profile
✓ More stable tenancies
✓ Supportive benefits from partnerships

✓ Better emergency preparedness
✓ Reduced conflict
✓ Happier staff
✓ Organizational policy change and improvement

## SYSTEMS & POLICY IMPACTS

### Sociable Design Policy Activities

Participants report:

**90%**
growing awareness and motivation around sociable design policy and practice

**90%**
gained practical tools or resources or new ideas

**96%**
new ideas of how to make key housing policy changes in their jurisdiction

**92%**
increased their understanding of multi-solving opportunities with sociable design and climate resilience

## IMPACTS OF WORKING TOGETHER

### HNC Partners Agree...

**95%**
HNC is contributing to greater impact by working collectively, as opposed to single organizations working on their own on these issues

**100%**
HNC has been effective at generating relevant research and evidence-based data
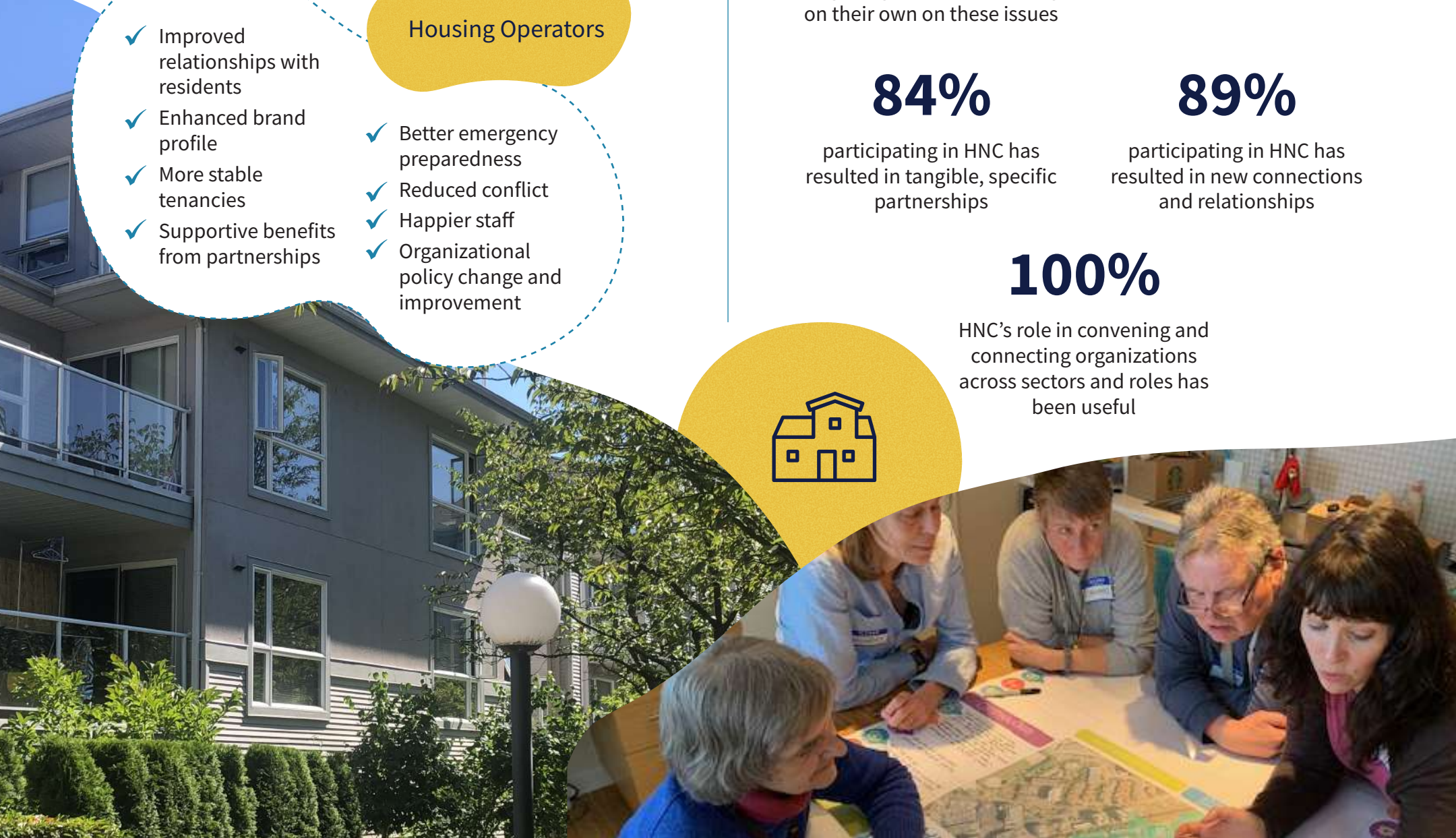
**84%**
participating in HNC has resulted in tangible, specific partnerships

**89%**
participating in HNC has resulted in new connections and relationships

**100%**
HNC's role in convening and connecting organizations across sectors and roles has been useful

## DEMONSTRATION COMMUNITY-BUILDING PROGRAMS

Testing, evaluating, and scaling promising community-building approaches to increase neighbourliness, social connectedness, and resilience in multi-unit housing pilot sites.

**7** Demonstration Programs led by:

**3** Housing Operators

**3** Community-based Organizations

**Catalyst Community Developments**
*Non-market rental*
Community Connections

**Concert Properties**
*Market rental*
Community Connectors

**Brightside Community Homes**
*Non-market rental*
Community Engagement

**Seniors Services Society of BC**
*In partnership with City of New Westminster*

**West End Seniors Network**
Close to Home

**Building Resilient Neighbourhoods**
Connect & Prepare and Neighbours Helping Neighbours

*Trained* **27** *Delivery Partner Organizations*

These demonstration programs engaged:

**100+** Buildings, made up of

**7,300+** Households

**Communities:** Vancouver, Victoria, New Westminster, North Vancouver, Penticton, Richmond, Toronto
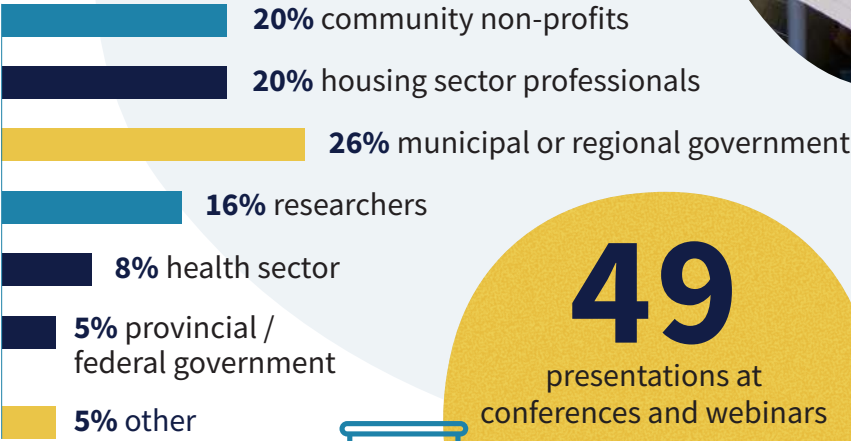
## HOUSING INDUSTRY & POLICY ENGAGEMENT

Engaging the housing sector and policymakers to influence systems change and implementing opportunities to foster healthier and more resilient communities through shifts in policy, programming, and practice

## STORY SHARING & KNOWLEDGE MOBILIZATION

Building and informing the field through knowledge dissemination and sharing stories and evidence related to improved programming, management, design, and community culture of multi-unit housing.

**18** cross-sectoral workshops, webinars, symposiums

which engaged **600** organizations, made up of **1813** people, which included:



- **20%** community non-profits
- **20%** housing sector professionals
- **26%** municipal or regional government
- **16%** researchers
- **8%** health sector
- **5%** provincial / federal government
- **5%** other

**49** presentations at conferences and webinars *which engaged over* **3,000** *people*

## ACTION LEARNING & RESEARCH

Peer learning and evaluation to inspire community building, systems change, and shifts in professional practice.

**Research Partners**
- SFU Gerontology
- SFU Urban Studies
- SFU Health Sciences
- Happy Cities

### Highlights

- **138** publications
- **13** research assistants
- **50** Community of Practice (CoP) Sessions
- **2** building audit initiatives focused on sociable design for aging in place

### Highlights

**Policy Discussion Paper** which resulted in enabling Regional Policy in Metro 2050 (Metro Vancouver' Regional Growth Strategy)

Focus Group with **21** market and nonmarket housing operators

Housing and Health Research Round Table, engaging **13** organizations

Work with local/regional governments on sociable design policy, including:

**11** workshops and webinars which engaged **1050** people

Partnerships with **6** Metro Vancouver local governments

Engagement of **31** local governments from other parts of Canada

**7** articles, papers, reports, toolkits/guides