# **IMPACTS**

### **DEMONSTRATION PROGRAM IMPACTS**

Residents



70-100%

developed new or deeper connections



70-90%

increased sense of belonging

capacity

60-86%

60-90%

increased leadership

increased sense of safety



70-73%

are more likely to ask for or offer help to a neighbour



30-100%

gained access to additional community services

Community-based organizations

- ✓ Expanded reach/outreach
- ✓ Better leveraging of resources
- Improved relationships with residents
- ✓ Enhanced brand profile
- More stable tenancies
- ✓ Supportive benefits from partnerships

**Housing Operators** 

- ✓ Better emergency preparedness
- ✓ Reduced conflict
- √ Happier staff
- ✓ Organizational policy change and improvement

#### **SYSTEMS & POLICY IMPACTS**



Participants report:

90%

growing awareness and motivation around sociable design policy and practice

96%

new ideas of how to make key housing policy changes in their jurisdiction 90%

gained practical tools or resources or new ideas

92%

increased their understanding of multi-solving opportunities with sociable design and climate resilience

# **IMPACTS OF WORKING TOGETHER**



95%

HNC is contributing to greater impact by working collectively, as opposed to single organizations working on their own on these issues 100%

HNC has been effective at generating relevant research and evidence-based data

84%

participating in HNC has resulted in tangible, specific partnerships

89%

participating in HNC has resulted in new connections and relationships

100%



# **DEMONSTRATION COMMUNITY-BUILDING PROGRAMS**

Testing, evaluating, and scaling promising community-building approaches to increase neighbourliness, social connectedness, and resilience in multi-unit housing pilot sites.

Demonstration **Programs** led by:



**Housing Operators** 

Community-based Organizations

#### **Catalyst Community Developments**

Non-market rental **Community Connections** 

#### **Concert Properties**

Market rental **Community Connectors** 

#### **Brightside Community Homes**

Non-market rental **Community Engagement** 

#### **Senior Services Society of BC**

*In partnership with City of New* Westminster

**Integrated Services Program** 

### **West End Seniors Network**

Close to Home

#### **Building Resilient** Neighbourhoods

Connect & Prepare and **Neighbours Helping** Neighbours

Trained **27** Delivery Partner **Organizations** 

These demonstration programs engaged:



Buildings, made up of

7,300+

**Households** 

**Communities:** Vancouver, Victoria, New Westminster, North Vancouver, Penticton, Richmond, Toronto

# **HOUSING INDUSTRY &**



Engaging the housing sector and policymakers to influence systems change and implementing opportunities to foster healthier and more resilient communities through shifts in policy, programming, and practice

# STORY SHARING & KNOWLEDGE **MOBILIZATION**

Building and informing the field through knowledge dissemination and sharing stories and evidence related to improved programming, management, design, and community culture of multi-unit housing.

18

cross-sectoral workshops, webinars, symposiums

which engaged

**600** organizations,

1813 people, which included:



**20%** community non-profits 20% housing sector professionals 26% municipal or regional government 16% researchers 8% health sector 5% provincial / federal government presentations at conferences and webinars 5% other which engaged over **3,000** people

#### ACTION LEARNING & RESEARCH

Peer learning and evaluation to inspire community building, systems change, and shifts in professional practice.

# न्ह Research SFU Gerontology **Partners** SFU Urban Studies SFU Health Sciences Happy Cities

Highlights

- **138** publications
- 13 research assistants
- **50** Community of Practice (CoP) Sessions
- 2 building audit initiatives focused on sociable design for aging in place



Highlights

**Policy Discussion Paper** which resulted in enabling Regional Policy in Metro 2050 (Metro Vancouver' Regional Growth Strategy)

Focus Group with **21** market and nonmarket housing operators

Housing and Health Research Round Table, engaging

4 housing and 7 health organizations

Work with local/regional governments on sociable design policy, including:

**11** workshops and webinars which engaged **1050** people

Partnerships with **6** Metro Vancouver local governments

Engagement of **25** local governments from other parts of Canada

**7** articles, papers, reports, toolkits/guides